

# Hardship Application - Rates and Charges Financial Hardship (Residential)

Before completing this form, please refer to Council's Hardship Policy for further information

## Applicant Details

Title                      Surname                      Given Names

Company Name

Postal Address

Suburb    State    Postcode

Home Phone                                      Work Phone                                      Mobile

Fax    Email Address

## Property Details

Property ID

Property Address

## Hardship - Rates and Charges Financial Hardship (Residential)

### Eligibility

- The property owner is experiencing serious financial hardship and the hardship has arisen from unexpected or unforeseen events; (Death of a family member, serious illness, sudden loss of job)
- It is the property owner's principal place of residence
- The property owner does not own multiple properties
- The property is not vacant land
- The property is not in a company or business name
- Usually the unforeseen change should have occurred within the last 12 months
- The property owner is unable to maintain a realistic payment commitment

### Types of Assistance (Please select one)

Agreed payment commitment outside the current debt recovery action

Freezing of interest charges up to a maximum of 2 half yearly rating periods

Short term payment extension for the current half year rates only - deferment to a maximum period of 6 months to pay the current rates and charges with no loss of discount

A rebate of all or part of the rates and charges

An agreement to accept a transfer of unencumbered land in full or part payment of the rates and charges

## Statutory Declaration

I, \_\_\_\_\_ of \_\_\_\_\_  
in the state of Queensland, do solemnly and sincerely declare the following:

1. Reason for Financial Hardship and when did it occur?

2. Is this property your principal place of Residence?

Yes

No

3. Do you own multiple properties?

Yes

No No

4. Estimated income for the current financial year

Income Source

Amount \$

1.

2.

3.

4.

5. Please state details of fortnightly outgoings

Owed to

Amount \$

Rent/Home Loan

Other Mortgages

Personal Loans/Hire Purchase

Health Costs

Council Rates/Charges

Utility Bills

Other

6. Current balances of bank accounts and, if applicable, investment accounts

Type of Account

Balance \$

As at date

1.

2.

3.

4.

5.

7. Details of real property owned and estimated value, including information on the listing of any property for sale

Description

Estimated Value \$

1.

2.

3.

4.

5.

6.

8. Details of any other assets (i.e. boats, cars, livestock etc.) and estimated value

Description	Estimated Value \$
1.	
2.	
3.	
4.	
5.	
6.	

9. Details of other debts such as personal loans, mortgages, credit cards etc., and if repayments are up to date or in arrears

Description	Balance \$	Interest Rate %	Repayments up to date?	
			Yes	No
1.			Yes	No
2.			Yes	No
3.			Yes	No
4.			Yes	No
5.			Yes	No
6.			Yes	No

10. Details of superannuation fund balances and if and early release has been sought to assist with paying the debts

Name of Fund	Balance \$	As at date	Has early release been sought?	
			Yes	No
1.			Yes	No
2.			Yes	No
3.			Yes	No
4.			Yes	No

11. Any other information that is relevant to your current financial situation

12. Please supply the following documentation

- Details of income (e.g. payslip)
- Rental statement (if applicable)
- Statement of current bank account balances and investment accounts
- Account statement of current mortgages, personal loans, credit cards, etc.
- Account statement of superannuation fund and evidence that early release of superannuation has been sought
- Statements or accounts for any other outstanding accounts
- Other information you feel may assist with your application

### Declaration

I hereby declare that the information provided is true and correct.

Signature

Date

Print Name

Signature

Date

Print Name

### Lodgement Details

You can lodge the completed application

- By Mail: PO Box 82, GATTON QLD 4343
- In Person: 26 Railway Street, GATTON QLD 4343  
9 Spicer Street, LAIDLEY QLD 4343
- Email: [mailbox@lvrc.qld.gov.au](mailto:mailbox@lvrc.qld.gov.au)

Upon receipt of your application, Council will endeavour to process it within 7 working days. For further information regarding your application, please contact Council by emailing [mailbox@lvrc.qld.gov.au](mailto:mailbox@lvrc.qld.gov.au) or phoning 1300 005 872.

### Privacy Statement

*These details will only be used for the purpose for which they have been collected and will not be used for any other purpose. We will not disclose the information you provide outside of Council unless we are required by law or you have given your consent. To the fullest extent allowed by law Council, its officers and employees will not be liable for any claims in respect of any loss arising out of, or in connection with, the use of any of the supplied information.*

### Office Use Only

Property ID			Company	Yes	No
Vacant Land	Yes	No	Date Processed		
Recommendation					
Hardship Status	Approved	Not Approved	Officer Processed		