

Assisted Waste Collection Service (Infirm Service) Form

Infirm Service

Provided in favour of Lockyer Valley Regional Council and its waste collection contractor from time to time ("Collection Contractor").

Applicant Details

Title		Surname		Given Names	
Postal Address					
Address for the Infirm Service	Unit No.		Street No.		
	Street Name				
	Suburb/Locality				
Home Phone		Work Phone		Mobile	
Email Address					
Duration of Service	<input type="checkbox"/> Permanently		<input type="checkbox"/> Temporarily		
If this service is temporary, please confirm dates the service is required					

Secondary Contact (e.g. spouse, next of kin, relative, neighbour, friend, carer)

Title		Surname		Given Names	
Address					
Home Phone		Work Phone		Mobile	
Email Address					

Property Details

<p>Agreed Waste Bin Collection Location and Accessway (<i>insert map or photos</i>)</p>	<p><i>Bins must be stored in a safe, easily accessible location, and not within a closed garage. Bins must be stored no more than 100m from the kerbside, and where it is safe for the Collection Contractor to carry out the service.</i></p>
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Conditions of Service

To ensure successful collection of your waste bins, unobstructed access to the bins must be provided between the hours of 6am and 6pm on the scheduled service day. This includes ensuring:

- Access gates are unlocked.
- Animals are secured away from the agreed bin collection location and accessway.
- Vehicles and other obstructive objects do not block access.
- That bins have not been relocated from their agreed collection location (e.g. not stored in a garage).

Should these abovementioned conditions fail to be met, Council has the right to suspended or terminate the Assisted Waste Collection Service for this Applicant at any time.

Notification of Changes to Assisted Waste Collection Service

Council is to be notified as soon as practicable if there is any change in circumstances related to the Assisted Waste Collection Service. Examples of such changes include moving from the nominated address, changes to the waste bin access or location, or an able-bodied person commencing residence at the property. To notify Council, please contact the Waste Services team by:

- phoning **1300 005 872**
- emailing **waste@lvrc.qld.gov.au**
- visiting one of Council's customer service offices.

Declaration

I hereby request an Assisted Waste Collection Service (Infirm Service) and declare that due to reason of being incapacitated in some way, for example having a physical disability or impaired physical function, I am unable to place the wheelie bins on the kerbside for collection each week. I agree to provide a medical certificate from a doctor, within a period of two (2) weeks from the signed date of this form, unless otherwise negotiated, stating I am unable to move the wheelie bins to the roadside. I confirm that there is no able-bodied person living at the property that is able to place the bins out for collection each week.

Authorisation, Indemnity and Exclusion of Liability

I request and authorise Lockyer Valley Regional Council to have the Collection Contractor enter the property to perform an Assisted Waste Collection Service (Infirm Service).

By signing this form, the Applicant warrants that:

To the extent permitted by law, neither Lockyer Valley Regional Council, nor the Collection Contractor, is liable for any damage caused to the property (including where caused by negligence), other than for damage caused by the wilful misconduct of the Collection Contractor.

To the extent permitted by law, the Applicant indemnifies Lockyer Valley Regional Council and the Collection Contractor from and against, all loss or damage suffered or incurred by Lockyer Valley Regional Council or the Collection Contractor or both of them in connection with any claims (including third-party claims and claims by the Property Owner) relating to damage to part or all of the property, howsoever caused, except to the extent that the relevant damage was caused by the wilful misconduct of the Collection Contractor.

Signed by the Applicant/s

Applicant Signature		Date	
Applicant Signature		Date	

Please note that each application will be assessed prior to approval and Council shall, in its sole and absolute discretion, determine whether or not to approve this application.

Privacy Statement

These details will only be used for the purpose for which they have been collected and will not be used for any other purpose. We will not disclose the information you provide outside of Council unless we are required by law or you have given your consent. To the fullest extent allowed by Council, its officers and employees will not be liable for any claims in respect of any loss arising out of, or in connection with, the use of any of the supplied information.

Information About an Assisted Waste Collection Service (Infirm Service)

Our Assisted Waste Collection Service (Infirm Service) allows our Collection Contractor to enter your property to remove your wheelie bins and after emptying them, return the bins to their storage location. Please note that our waste collection trucks do not drive onto your property for an Assisted Waste Collection Service (Infirm Service).

There must not be any restrictions to accessing the bins including animals or locked gates. Residents are responsible for the waste in their bins and will be required to remove any contamination, excess waste or non-compatible items before collection.

An Assisted Waste Collection Service (Infirm Service):

- Is allocated to a person, not a property.
- Can be suspended for a period of time if a resident is away from the property but will be returning in the future.
- Can be moved to a new address when the applicant moves.
- Can be cancelled by the applicant, next of kin, authorised person or real estate agent at any time if the service is no longer required.
- Can be cancelled by Council if Council considers the service is no longer required.

Council reviews the Assisted Waste Collection Services annually, in which we will reach out to check how the service is operating and if there are any changes Council should be made aware of.